

## **ConserveWell<sup>™</sup> Troubleshooting**

## Update Bulletin

If your ConserveWell<sup>™</sup> water pan is hot to the touch while refreshing water, you could be experiencing one of two errors: water was poured into the unit basin, or the water pan is too full.

By pouring water directly into the ConserveWell<sup>™</sup> basin rather than the water pan, the unit overheats, which will cause the pan to become too hot. Never pour water directly into the basin – make sure you are only filling the water pan to the appropriate fill level.

If a pan is overfilled, the water will heat the sides of the pan up to the point the water reaches therefore, full pans will be hot near the top when lifting the pan. Be sure to fill with the correct amount of water for best results.

For fill level information, please refer to your manual: <u>Drop-In</u> <u>WallMount</u>

If you have any questions, please contact Customer Service: For US: <u>spsales@server-products.com</u> Outside of US: <u>international@server-products.com</u>

> Drop-In 28 oz, or to fill line



Wall Mount 3 cups (¾ qt) per pan





